### **HOW TO FILE A CLAIM: INSTRUCTIONS**

## IMPORTANT: ALL INFORMATION MUST BE PROVIDED IN ORDER FOR CLAIM TO BE PROCESSED

- 1. Excess Coverage: Accident medical expenses are covered under this policy on an Excess Basis, and benefits will only be paid under this plan after your own personal or group insurance (including Health Maintenance Organizations) has paid out its benefits. Please note that you must follow your primary insurance carrier's eligibility criteria (i.e., to be treated in-network, if required by HMO, etc) in order for this policy to consider your expenses for payment. Payment under this policy will be made according to usual and customary guidelines. This means that the basis for payment of specific medical or dental services is based on the average cost of that service by region. This policy does not automatically pay for services in full; It pays based on the "usual and customary" fee for that service in your area.
- 2. Claim Guidelines: You have 90 days from date of injury to submit claim form.

For claims to be eligible for coverage, you must seek medical attention within 60 days from date of injury.

**Benefit Period:** This policy is subject to a **104 week** benefit period from date of injury. Medical or dental expenses that are incurred **within 104 weeks** of the date of injury are eligible for coverage under this policy. Any expenses or treatments that are rendered after the **104 week** benefit period will not be covered by this policy.

3. Please remember:

a) Advise your Doctors/Hospitals of this insurance so they can file claims directly to Bollinger

- b) Attach all Explanation of Benefits (EOB) forms that you have received from your Primary insurance carrier or other healthcare plan.
- c) <u>Itemized bills are required</u>: You must submit itemized bills; balance due bills or notices do not provide the information needed to process your claim. See below for forms needed. Payments will be made to **you** if the itemized bills indicate that they have been paid. Otherwise, payments will be made directly to the doctor, hospital or other service provider.
  - HCFA-1500 is the standard form used by Providers, such as doctors and dentists, to show the medical treatments and charges made for each service.
  - UB-04 or UB-92 is the standard form used by Hospitals to show medical treatments and charges made for services.
- 4. **Dental bills:** All dental bills must be submitted through your primary insurance's **medical and dental plans** first before making a claim for dental treatment under this policy.
- 5. Flex Spending, Health Reimbursement or Health Spending Accounts (HRA, HSA): Please read below and follow the steps appropriately to submit information.
  - a) Employer contribution to flex account Send to Primary insurance first, then flex account, then Bollinger
  - b) Employee contribution to flex account Send to Primary insurance first, then Bollinger, then flex account. If monies have been paid out of your flex account before Bollinger then those monies will need to be reimbursed to your flex account by your Providers. In order for claims to be processed by Bollinger, proof of reimbursement to your flex account is needed.

#### For further Claims information contact:

Bollinger Sports Claims Department P.O. Box 390 Short Hills, NJ 07078-0390 Phone: 866-267-0093

Fax: 973-921-2876

#### Send this claim form for authorization to:

M.E. Wilson Co., Inc. P.O. Box 373 Tampa, FL 33601 Phone: 813-229-8021

Fax: 813-229-2795



# COMPLETE AND RETURN THIS FORM TO:

M.E. Wilson Co., Inc. P.O. Box 373 Tampa, FL 33601



104 Week Eligibility Period

eductible: \$2,000 with 80/20	Coinsurance TO BE COMPLETED BY CL.	AIMANT PARENT		(Required)
1. NAME: (first)		_ (last)	F	hone:
2. ADDRESS:		_(city)	(state)	(zip code)
3.BIRTHDATE:	_ SEX: O MALE	☐ FEMALE		
4. CLAIMANT IS A:				IF all AF
	Team/Club Co	de:	Player/Pass #:	
5. ACCIDENT DATE:	ACCIDENT	TIME:		
	D DURING: 🗆 GAME		TOURNAMENT	□ CAMP/CLINIC
8. DESCRIBE HOW AND	WHERE ACCIDENT OCCUR	RED:		
		. And Artist Color The Table		
9. NAME OF FIELD/FACI	LITY WHERE ACCIDENT O	CCURRED:		
SECTION II	STATISTICAL	INFORMATION		(Required)
	::			
2. <b>TYPE:</b>				ADDA GOTTYCK
3. LOCATION:	□ ON FIELD	□ INDOOR		AREA OTHER
4. SURFACE:	□ DIRT	□ GRASS	□ OUTDOOR T	
5. SURFACE CONDITION	: □ DRY/NORMAL	□ WET/RA∭NY	□ICY	
6. POSITION:			*W-	
7. STATUS:	☐ HIT BY OBJECT	COLLISION W/	OPPONENT [] COLI	LISION W/TEAMMATE
	□ OTHER			
	TO BE COMPLETED BY CO	ACH & AFFILIATE	AGENT OF RECORD	(Required)
POLICY EFFECTIVE DATE	POLICY EXPIRATION DATE	POLICY#	NAME O	F POLICYHOLDER
6-1-2009			Florid	
ADDRESS OF POLICYHOLDER	(Street)	(City)	(State) (Zip)	TELEPHONE NUMBER
7201 Lake Ellenor D	rive, Suite 200	Orlando	FL 32809	407-852-6770
	ACTIVITY OR TOURNAMENT IN W ATION AND DATE OF OCCURRENC		RRED INCLUDING NAME (	DF EVENT, HOW INCIDENT
□ YES-SPONSORED/SA	INCTIONED ACTIVITY	☐ YES-CLAIM	ANT WAS ACTIVE MEMB	ER ON DATE OF ACCIDENT
I CERTIFY THAT THE FOREGOD	NG INFORMATION IS TRUE AND CO	ORRECT.		
COACH SIGNATURE:		m	[LE:	DATE:
AGENT SIGNATURE:		TT	ΓLE:	DATE:

SECTION IV	STATEMENT OF	OTHER INSURANCE	(Required)
Father/Guardian/Cla	iman <u>t</u>	Mother/Guardian/Clair	<u>nant</u>
NAME;		NAME:	
ADDRESS:		ADDRESS:	
		CITY:	
STATE:		STATE:	ZIP:
PHONE:		PHONE:	
EMPLOYER:		EMPLOYER:	
		PHONE:	
	UNEMPLOYED	SELF EMPLOYED	
is provided to you (or to you IS CLAIMANT COVERED UN	ur dependents, if this claim is fo NDER ANY OTHER MEDICAL AN	de a letter of Verification from Your e r your child) through your workplac D OR DENTAL INSURANCE POLICY DRED INSURANCE SUCH AS MEDIC	?   YES   NO
INSURED NAME:	, , , , , , , , , , , , , , , , , , ,	INSURED	GRP#/NAME:
MARRIAGE AS MANDAT PARTY:	ED IN A DIVORCE DECREE,	PLEASE GIVE NAME, ADDRESS	IGIBLE DEPENDENT FROM A PREVIOUS AND PHONE NUMBER OF RESPONSIBLE
SECTION V	ASSIC	SNMENT OF BENEFITS	
For services rendered or to be or injury directly to the doctor,	e rendered I hereby authorize the I , hospital or other provider of service	insurance Company or their representa ce. If paid receipts are submitted with t	tives to pay benefits in connection with this acciden his claim form, benefits will be paid to the insured.
SECTION VI STATE	EMENT OF CERTIFICATION	I and AUTHORIZATION TO RE	LEASE INFORMATION (Required)
containing any materially false misleading, information conce substantial civil penalty to the	e information; or who makes a clair erning any fact material thereto; cor extent allowed by state law.	m to receive benefits from this policy u	an application for insurance or statement of claim nder false pretense; or conceals for the purpose of h is a crime, and shall also be subject to a
i nave read this statement and	o egree mar me imonitation brown	ea for this signiffs true diff contool.	
SIGNATURE OF PARE	NT/GUARDIAN/CLAIMAN	Γ (Required):	DATE:
any records or knowledge of r	rsician, hospital or other medically me, and/or the above named claim uch information. A photocopy of the	ant, to disclose, whenever requested t	other organization, institution or person that has o do so by Bollinger Insurance or its seffective and valid as the original
		iis additorization stidii be considered de	officers and rails as the original

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